



BEST PRACTICES TO NOT GET SCAMMED AFTER AN EVENT

HOME REPAIR POST-DISASTER

- Be safe cleaning up
- Don't touch or try to move downed cables. They could be live power lines. Contact the utility companies.
- Contact your insurance company
- Get three written estimates and compare them
- Get a written contract – no blank spaces to be filled in later that specifies:
 - Work to be done in detail
 - Completion date
 - Total cost
- Don't be rushed to make a decision
- Avoid door-to-door contractors
- Get recommendations from friends and referrals from the company
- Don't pay for work upfront

ROOFERS

- Contact established roofing companies for estimates
- Check references and licenses
- Ask about warranties
- How easily can they be contacted and how responsive are they to your calls

TREE REMOVAL

- Don't pay up front.
- Avoid fly-by-night companies.
- Check out the company. Contact your state or province Attorney's General Consumer Protection Department or Office and the Better Business Bureau to see if they have complaints against the company.
- Ask the company for local references.
- Make sure the company is insured
- Get written estimates - Find out a fair price for the work
- Don't let yourself be rushed
- Ask about debris removal too – make sure it is included